

**MINUTES OF GRIEVANCE COMMITTEE MEETING  
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**

A meeting of Grievance Committee for product of Drug/Medicine & Sutures F.Y.2025-26 Re-tender was held on 03-12-2025 at 10:30 am in the Office of the Medical Superintendent, Faisalabad Institute of Cardiology, Faisalabad.

**Drug/Medicine & Sutures**

**3. M/S Cotton Craft**

Company Grievance	TAC Observation	Grievance Decision	Remarks
Dear Sir, We M/s. Cotton Craft (Pvt.) Ltd. Manufacturers / Suppliers of Surgical Dressing Items / Medical Devices would like to submit our application against the point raised in the Technical Evaluation Report up-loaded on E-Pads Portal against the Grievances submitted by the firm for the Procurement of Drugs / Medicine Items (Main Medicine Store & Model Pharmacy) for the Financial Year 2025-2026, (Re-Tender). We observed from the Technical Evaluation Report that the status of some of our items has been declared as "Non Responsive" which is not understandable. In this regard we are submitting here under our reservations / grievances for your kind consideration and acceptance of items submitted for Tender for the Financial Year 2025-2026. → Submitted that Cotton Craft (Pvt.) Ltd. is ISO Certified firm from the world most accredited firms for quality maintenance of the products and environment. Cotton Craft (Pvt.) Ltd. is GMP approved manufacturer	<p><b>Item no 1</b> <b>Absorbant Gauze Pads without X-ray thread 10x10 cm</b></p> <ul style="list-style-type: none"> <li>Weaving of thread is loose and not up to the mark</li> </ul> <p><b>Item No 2</b> <b>Cotton Crepe Bandage 6 inch wide</b></p> <ul style="list-style-type: none"> <li>Weaving of thread is loose and not up to the mark</li> </ul>	<p>Firm provided the TEC report of Govt. institutes along with supply orders and requested to re-evaluate the sample</p> <p>Firm provided the TEC report of Govt. institutes along with supply orders and requested to re-evaluate the sample</p>	<p>Refer Back to TEC</p> <p>Refer Back to TEC</p>

  
**Dr. Rehan Riaz,**

Associate Professor of Cardiology,

F.I.C. Faisalabad.

  
**Mrs. Iqra Munir,**

Pharmacist, F.I.C. Faisalabad

  
**Dr. Rashid Ali Malik,**

Assistant Professor of Cardiac Surgery,

F.I.C. Faisalabad.

  
**Dr. Fazal-Ur-Rehman,**

DMS General Stores,

F.I.C. Faisalabad.

  
**Mr. Sharaz Ali,**

Bio Medical Engineer, F.I.C. Faisalabad

**MINUTES OF GRIEVANCE COMMITTEE MEETING  
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**

A meeting of Grievance Committee for product of Drug/Medicine & Sutures F.Y.2025-26 Re-tender was held on 03-12-2025 at 10:30 am in the Office of the Medical Superintendent, Faisalabad Institute of Cardiology, Faisalabad.

**Drug/Medicine & Sutures**

**1. M/S Faisal Pharmaceutical Industries**

Company Grievance	TAC Observation	Grievance Decision	Remarks
To The Medical Superintendent Faisalabad Institute of Cardiology Faisalabad. Subject: BID EVALUATION OF DRUG/MEDICINE ITEMS(RE-TENDER) FOR THE FINANCIAL YEAR 2025-26 Dear Sir, It is stated that we came to know through your technical bid evaluation report uploaded on E-PADS regarding tender subject cited above that our firm is declared NON-RESPONSIVE due to non-submission of GMP certificate in the bid. We have attached request letter & challan fee of GMP inspection with our bid. Furthermore, we also have written for the GMP inspection to DRAP on several times. Copies of challan fee submitted is also being enclosed. Now, it is purely on DRAP's part to conduct the inspection as per their schedule. We cannot force them to do so on early basis. We have to wait for the time given by the authorities for inspection. Rest of all criteria are complete from our side to qualify in the bid. As they conduct our GMP inspection, we will submit the report and certificate immediately to your organization.	<b>Item no 1</b> <b>Absorbant Gauze Pads without X-ray thread 10x10 cm</b> <ul style="list-style-type: none"> <li>GMP certificate not attached</li> </ul>	Valid GMP not attached	Rejected

  
**Dr. Rehan Riaz,**

Associate Professor of Cardiology,

F.I.C. Faisalabad.

  
**Mrs. Iqra Munir,**

Pharmacist, F.I.C. Faisalabad

  
**Dr. Rashid Ali Malik,**

Assistant Professor of Cardiac Surgery,

F.I.C. Faisalabad.

  
**Dr. Fazal-ur-Rehman,**

DMS General Stores,

F.I.C. Faisalabad

  
**Mr. Sharaz Ali,**

Bio Medical Engineer, F.I.C. Faisalabad


**MINUTES OF GRIEVANCE COMMITTEE MEETING  
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**


A meeting of Grievance Committee for product of Drug/Medicine & Sutures F.Y.2025-26 Re-tender was held on 03-12-2025 at 10:30 am in the Office of the Medical Superintendent, Faisalabad Institute of Cardiology, Faisalabad.


**Drug/Medicine & Sutures**

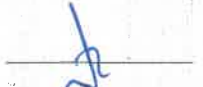

**2. M/S Kohinoor Industries**

Company Grievance	TAC Observation	Grievance Decision	Remarks
Grievance Letter against Technical Evaluation of Drug / Medicine & Suture Items for Financial Year 2025-2026 (Re-Tender) To The Medical Superintendent Faisalabad Institute of Cardiology Faisalabad. Subject: BID EVALUATION OF DRUG/MEDICINE ITEMS(RE-TENDER) FOR THE FINANCIAL YEAR 2025-26 Dear Sir, It is stated that we came to know through your technical bid evaluation report uploaded on E-PADS regarding tender subject cited above that our firm is declared NON-RESPONSIVE due to non-submission of GMP certificate in the bid. We have attached request letter & challan fee of GMP inspection with our bid. Furthermore, we also have written for the GMP inspection to DRAP on several times. Copies of challan fee submitted is also being enclosed. Now, it is purely on DRAP's part to conduct the inspection as per their schedule. We cannot force them to do so on early basis. We have to wait for the time given by the authorities for inspection. Rest of all criteria are complete from our side to qualify in the bid. As they conduct our GMP inspection, we will submit the report and certificate immediately to your organ	<b>Item no 1 Absorbant Gauze Pads without X-ray thread 10x10 cm</b>  Weaving of thread is loose and not up to the mark	Firm provided the sample as per tender specifications along with DTL report & previous supply orders and requested to re-evaluate the sample	Refer Back to TEC

  
**Dr. Rehan Riaz,**  
Associate Professor of Cardiology,  
F.I.C. Faisalabad.

  
**Mrs. Iqra Munir,**  
Pharmacist, F.I.C. Faisalabad

  
**Dr. Rashid Ali Malik,**  
Assistant Professor of Cardiac Surgery,  
F.I.C. Faisalabad.

  
**Dr. Fazal-ur-Rehman,**  
DMS General Stores,  
F.I.C. Faisalabad.  
  
**Mr. Sharaz Ali,**  
Bio Medical Engineer, F.I.C. Faisalabad

## M/S KOHINOOR INDUSTRIES

Sr.	Description	Firm Grievance	GC Observation	Remarks/ Decision
1	Grievance against M/S Faisal Pharmaceutical Industries	The firm claims that DRAP did not issue the cGMP Certificate to M/S Faisal Pharma, even the GMP is mandatory document for compulsory parameter for qualification	The firm did not provide the valid GMP certificate	Grievance of M/S Kohinoor Industries accepted and item no. 1 (Absorbant Gauze Pads without X-ray thread 10x10 cm) of M/S Faisal Phamra has been rejected

  
Dr. Rehan Riaz,

Associate Professor of Cardiology,

F.I.C. Faisalabad.

  
Mrs. Iqra Munir,

Pharmacist, F.I.C. Faisalabad

  
Dr. Rashid Ali Malik,

Assistant Professor of Cardiac Surgery,

F.I.C. Faisalabad.

  
Dr. Fazal-ur-Rehman,

DMS General Stores,

F.I.C. Faisalabad.

  
Mr. Sharaz Ali,

Bio Medical Engineer, F.I.C. Faisalabad